Duet Night Abyss Second Closed Beta Test

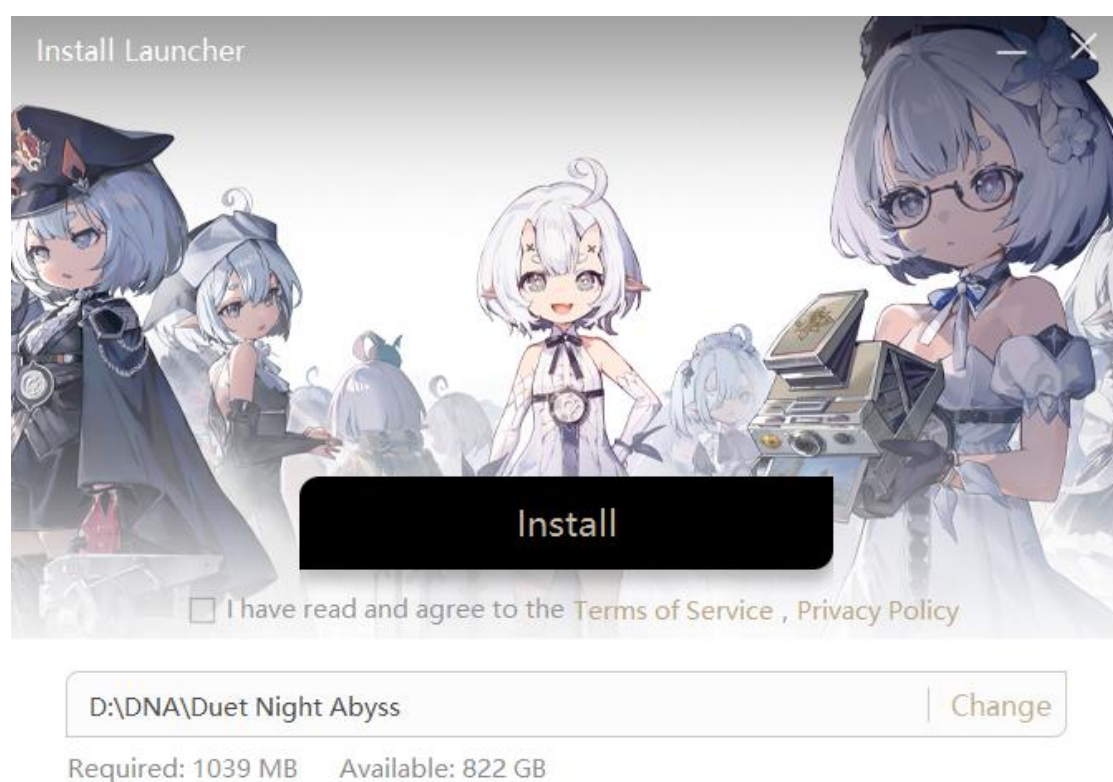## PC Version Download and Installation Instructions

Dear Phoxhunter,

Duet Night Abyss Second Closed Beta Test will begin soon, please follow the instructions below to download and install the game.
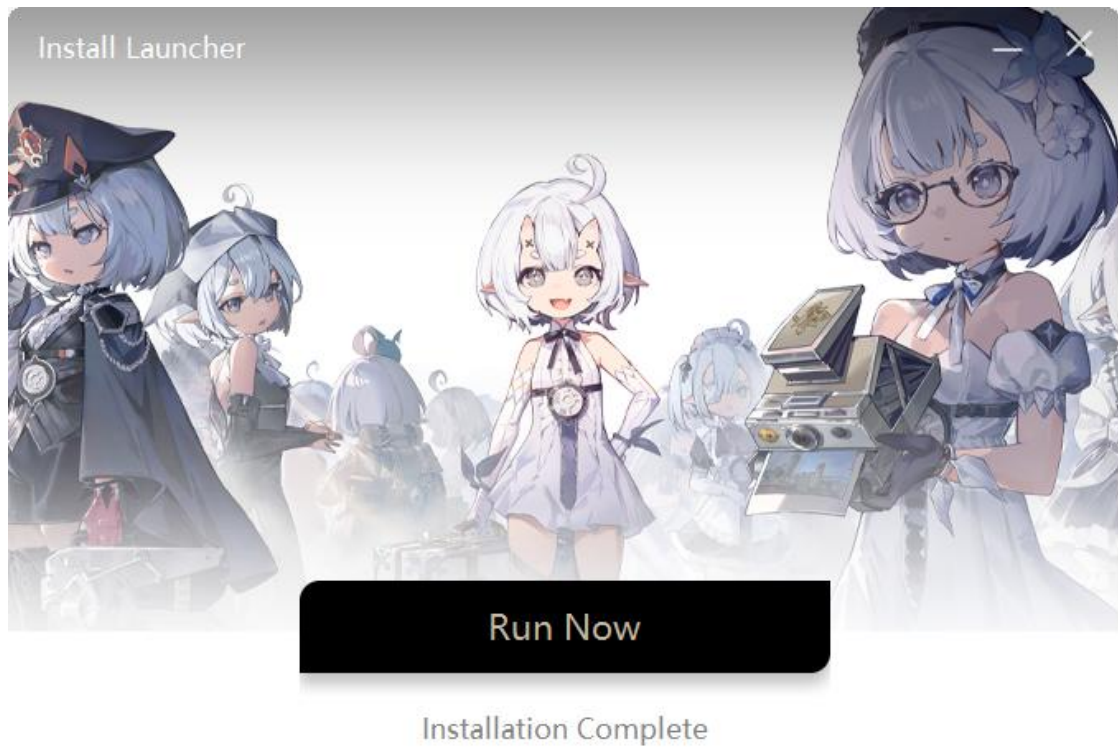
Duet Night Abyss Team

Step 1: Click the link in the email to download the installer of the Launcher (PC version).
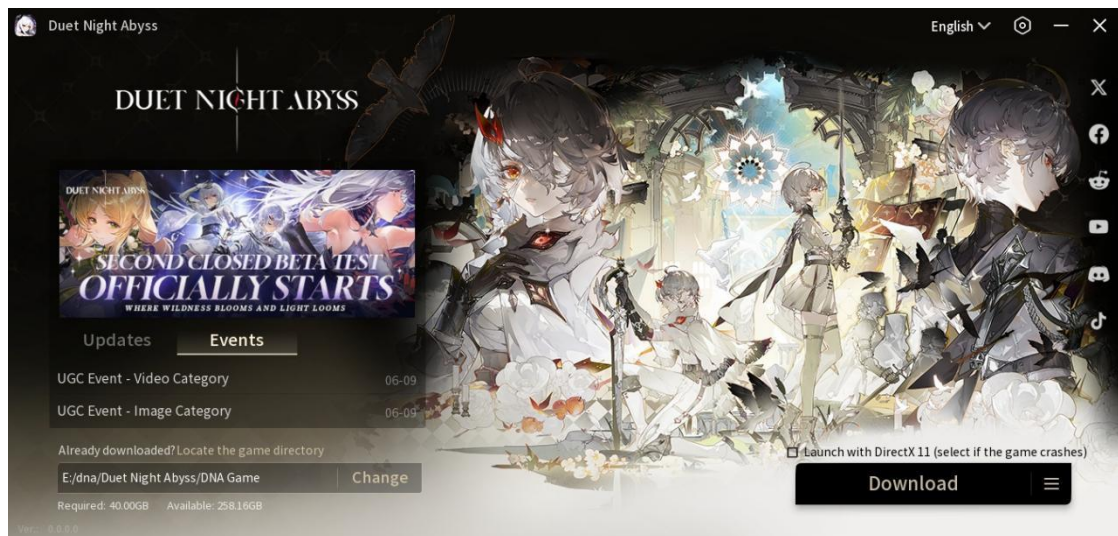
Step 2: Open the installer and select the installation pathway to install the Launcher.
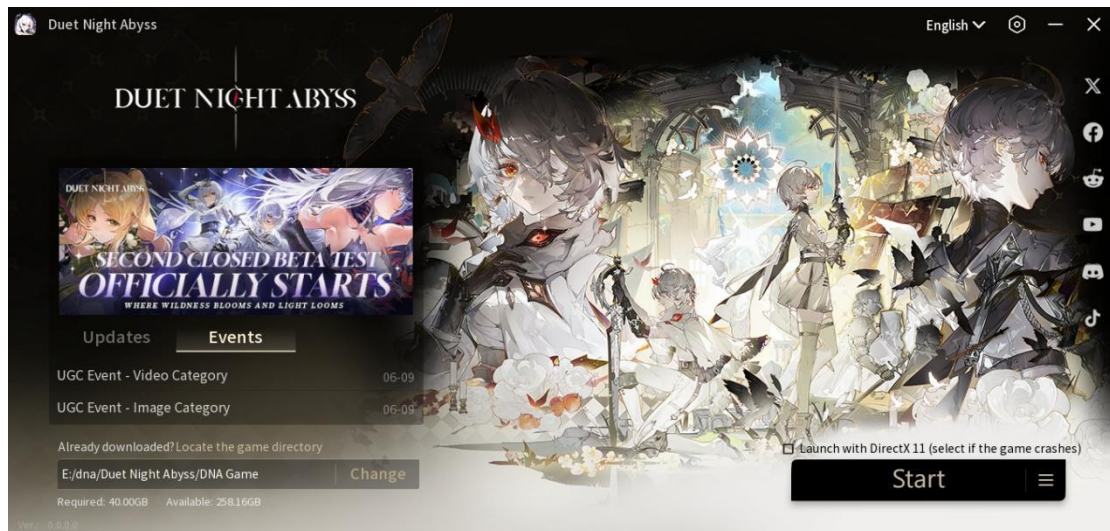

Once the installation is complete, you can see the screen below:

Installation Complete

Step 3: Run the Launcher to download the game.

Step 4: Start the game once the download is finished.

Step 5: Log in the game

Please use the account with test qualification to login the game.

※During the installation process, security software false alarms may appear, please close the relevant software before installation.

Frequently Asked Question

Q: When downloading the launcher through the download link in the qualification email, you may be blocked by the system browser, as shown in the picture:

A: According to different browsers, click "Keep", "Save" or other similar buttons to complete the download successfully.

Q: Security software pops up protection prompts and result in the inability to install the game normally.

A： Installation process may occur security software false alarms, please close the relevant software and then install.

Q: The launcher is installed but can't be opened normally, and an error message pops up (0x0000007b).

A: This problem is usually caused by the corruption of .NET Framework and DirectX in PC. You can find "Duet Night Abyss\Engine\Extras\Redist\en-us\UE4PrereqSetup_x64.exe" under the game path, then double click to run it, and follow the instructions to solve this problem.

Q： After the game is downloaded, "game file decompression fails" pops up during the installation process, as shown in the picture:
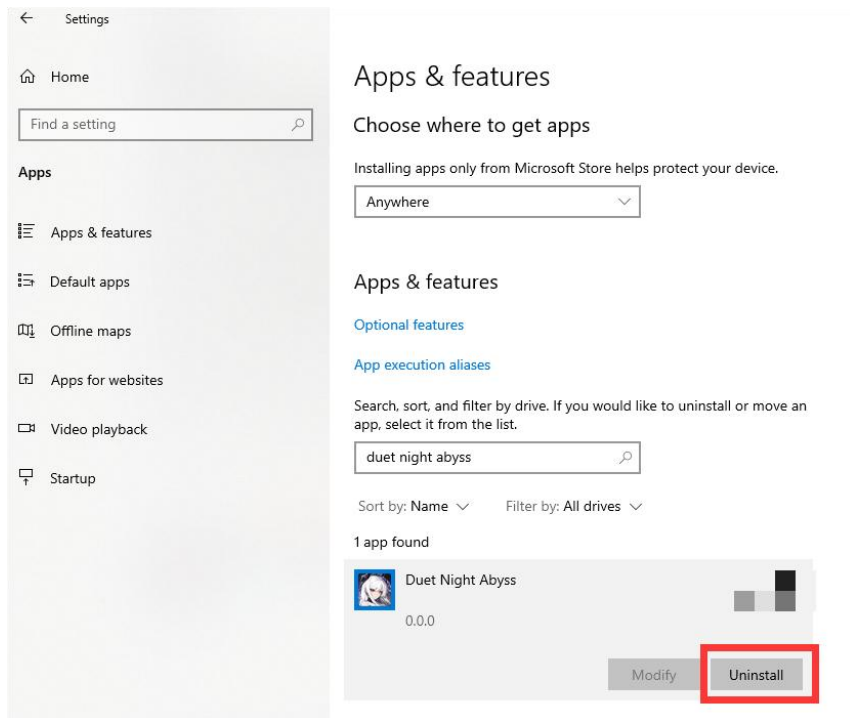
A：During the installation process, some of the game files may be misreported by the protection software, and thus result in abnormal download. This problem can be solved by the following steps:

1) Turn off your antivirus or protection software.

2) Click the button on the right side of the launcher and click "Repair Now" to re-download the game file.

Q: How to uninstall the game after the test end?

A: You can uninstall the game by searching for "Duet Night Abyss" in "Apps" in Settings, then click the "uninstall" button.

Q: I've clicked the "Start" button in the Launcher, but the game can't be opened.

A: After completely exiting the Launcher, you can right-click on the game's icon and select "Run as administrator" to address this issue.

Q: The client crashes on startup as shown in the screenshot. How to fix?

A: Open Windows Control Panel → Uninstall a program → Select "Duet Night Abyss" → Uninstall → Reinstall the game.

Q: The game prompts for Microsoft Visual C++ Runtime/DirectX Runtime on startup. How to resolve?

A: Download the DirectX End-User Runtime from Microsoft's official website and follow the installation instructions.

Q: The launcher fails to download the game/client patches. How to troubleshoot?

A: You can check your network settings (VPN/proxy/hosts file) first, and disable VPN/third-party accelerators and retry.

✦ If you have any questions or feedback about this test, you can contact Customer Service via email:

dna_cs@dna-panstudio.com